

Media release
For immediate release

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CILEx Regulation Launches *Regulation Matters*: Clear, Accessible Information for its Regulated Community and Consumers

CILEx Regulation is delighted to announce the launch of an exciting new online platform for all CILEx regulated professionals and businesses as well as for consumers and those working with CILEx specialists.

www.regulationmatters.uk shares accessible and clear regulatory advice and support through exclusive features, videos and case studies.

Helen Whiteman, CEO, CILEx Regulation, said: “*Regulation Matters* was designed with one simple purpose; to communicate a wide range of regulatory issues and information in a simple, accessible way.

“It will provide legal practitioners with easy-to-consume advice, guidance and explanations of core regulatory principles when they are on the move. For consumers, it raises awareness of regulation and signposts them to useful sources of information.

“*Regulation Matters* will be the first stop for monthly guidance, exclusive features and talking-head videos and interviews with CILEx practitioners and key stakeholders in the legal profession.”

Neil Buckley, CEO, Legal Services Board, said: “The provision of better information for consumers and CILEx practitioners is very welcome. I wish CILEx Regulation well in this endeavour.”

Chief Legal Ombudsman Kathryn Stone OBE from the Legal Ombudsman said: “Regulation Matters will make regulatory information more accessible for consumers, which can only be a good thing. That can be from pointing them

in the right direction to giving people choices and providing information on making complaints, so the Legal Ombudsman was keen to be involved.

“I’m also impressed at how CILEx Regulation is making a real effort to share important and relevant information among its regulated community of Chartered Legal Executives, CILEx Practitioners and members.”

Legal Services Consumer Panel Chair Jane Martin said: “The Consumer Panel welcomes Regulation Matters. Targeted information is essential for good regulation and this is just the sort of innovation which will build understanding.”

Regulation Matters includes:

Features: A monthly update of reports and articles on all things CILEx Regulation. From top tips to the very latest regulatory developments and proposals, there’s something for everyone.

From the CEO’s Desk: Reports penned by Helen Whiteman, providing updates on what CILEx Regulation is doing to support consumers and its regulated community.

Case Studies: A mix of videos and interviews with CILEx lawyers and practitioners, other industry commentators and regulated professionals to share experiences, outline the latest regulatory approaches and answer burning questions.

Regulation Matters will send the latest content headlines straight to the inbox of CILEx regulated practitioners on a monthly basis. The website can be accessed any time to read and share.

www.regulationmatters.uk

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Notes to editors

- CILEx Regulation regulates Chartered Legal Executive lawyers, other members of the Chartered Institute of Legal Executives and law firms.
- The Chartered Institute of Legal Executives is the professional association which represents 20,000 Chartered Legal Executives, paralegals and legal professionals.
- CILEx Regulation oversees the education, qualification and practice standards of the legal professionals it regulates and works with the Chartered Institute to ensure that qualifications are at the right level and appropriate to the work that regulated members do.
- CILEx Regulation aims to ensure that regulated members are fully aware of their obligations to consumers, colleagues, the courts and the public, and that they maintain proper standards of professional conduct. When necessary, CILEx Regulation deals with complaints against regulated individuals and firms.
- CILEx Regulation embodies the principle that professional representative bodies, like the Chartered Institute of Legal Executives, should separate their regulatory and leadership functions so that consumers and the public can have confidence in the independent regulation of legal services providers.
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