

Meeting	OLC Board Meeting	Agenda Item No.	12
		Paper No.	146.10B
Date of meeting	29 April 2026	Time required	5 minutes

Title	Previous Actions and Matters Arising
Sponsor	Kay Kershaw, Board Governance Manager
Status	OFFICIAL
To be communicated to:	Members and those in attendance

Executive summary	
This paper provides the Board with updates on the actions from previous Board meetings.	
Recommendation/action required	
Board is asked to note the updates on the actions from previous Board meetings.	
Equality Diversity and Inclusion	
EDI implications	Yes
In keeping with the Legal Ombudsman's commitment to inclusivity, this paper will be published on LeO's website.	
Freedom of Information Act 2000 (Fol)	
Paragraph reference	Fol exemption and summary
N/A	N/A
Value for Money (VfM)	
This regular Board report ensures scrutiny of actions arising from previous Board meetings. Actions may pertain to LeO's financial management and strategic decision making, particularly in relation to the allocation of resources and value for money.	

OLC Board Actions Log

Previous Actions: Ongoing

Item	Action	Owner	Delivery Date	Progress	Revised Delivery Date
ACTIONS: OLC Board Meeting 25 February 2026 This action arised from the Board meeting held on 25 February 2026 and will be finalised once the minutes have been approved					
Item	Action	Owner	Delivery Date	Progress	Revised Delivery Date
ACTIONS: OLC Board Meeting 28 January 2026 This action arised from the Board meeting held on 28 January 2026 and will be finalised once the minutes have been approved					
Item	Action	Owner	Delivery Date	Progress	Revised Delivery Date
ACTIONS: OLC Board Meeting 25 September 2025					
5, para 30	To explore alternative approaches to ensure the Board continued to engage meaningfully with staff.	The OLC Chair and Head of People and Culture	17 December 2025	December 2025 update: PA Consulting have been briefed and have been secured for December and February's Board workshop.	23 September 2026