

Quarter 3 Ombudsman and Senior Manager Register of Interests

15 January 2021

Staff Member	Grade	1. Board Interests	2. Directorships	3. Self employment	4. Charities	5. Public Appointments	6. Political Activity	7. Memberships	8. Close Family Links	9. Any Other Interests
Paul McFadden	Chief Ombudsman	None	None	None	None	None	None	None	None	None
Marlette Hughes	Head Ombudsman	None	None	None	None	Service Complaint Ombudsman (Designate) for the Armed Forces UK. Appointment from 12 January 2021, remunerated position from 8 February 2021.	None	None	Close relative is a Trustee of a bereavement charity.	None
Steven Pearson	Head Ombudsman	None	None	None	None	None	None	None	None	None
Carla McCann	L1 Ombudsman	None	None	None	None	None	None	None	None	None
Catherine Archer	L1 Ombudsman	None	None	None	None	None	None	None	Close relative works for Welsh Government Close relative is a CIMA member and works for NHS in senior management	None
Chris Wade	L1 Ombudsman	None	None	None	None	None	None	None	Close relative is an Investigator at the Legal Ombudsman Close relative works for an accountancy practice	None
Claire Noon	L1 Ombudsman	None	None	None	None	None	Member of the Labour Party. I do not hold any posts, either remunerated or unremunerated.	Law Society of England and Wales (non-practicing solicitor)	None	None
Daniel Morris	L1 Ombudsman	None	None	None	None	None.	None	None	None	None
Daniel Simner	L1 Ombudsman	None	None	None	None	None	None	None	None	None
Deborah Dunphy	L1 Ombudsman	None	None	None	None	None	None	None	None	None
Hannah Logue	L1 Ombudsman	None	None	None	None	None	None	None	None	None
Helen Kay	L1 Ombudsman	None	None	None	None	None	None	Law Society of England & Wales (non-practicing solicitor)	None	None
Jack Langslow	L1 Ombudsman	None	None	None	None	None	Member of the Labour Party. I do not hold any posts, either remunerated or unremunerated	None	None	None
Kate Aldridge	L1 Ombudsman	None	None	None	None	None	None	None	Close family member is a Director of an ABS.	None
Katie Harris	L1 Ombudsman	None	None	None	None	None	None	None	None	None
Kimberley Badyal	L1 Ombudsman	None	None	None	None	None	None	None	Close relative works for a law firm.	None
Kristianne James	L1 Ombudsman	None	None	None	None	None	None	None	None	None
Louisa Hughes	L1 Ombudsman	None	None	None	None	None	None	None	Close relative works as a solicitor	None
Mandeep Gandham	L1 Ombudsman	None	None	A small business making personalised plaques and candle holders.	None	None	None	Law Society of England & Wales (non-practicing solicitor)	None	None
Mary Noonan	L1 Ombudsman	None	None	None	None	None	None	Institute of Chartered Accountants England & Wales (Lifetime member)	None	None
Mehmoona Nawaz	L1 Ombudsman	None	None	None	None	None	None	None	None	School Governor for a Primary School
Michelle Short	L1 Ombudsman	None	None	None	None	None	None	None	Close family member is practising solicitor	None
Michelle Williams	L1 Ombudsman	None	None	None	None	None	None	None	Close family members are solicitors	None
Paris Plinston	L1 Ombudsman	None	None	None	Independent age - face to face visitor	None	None	None	None	None
Ruth Edwards	L1 Ombudsman	None	None.	None	None	None	None	Membership of the Law Society of England and Wales as a non practicing solicitor	None	None
Sophie Hadley-Hall	L1 Ombudsman	None	None	None	I volunteer as an Officer at the 26th Birmingham Girls Brigade. I also volunteer at a charity called New	None	None	None	None	None
Stacey Thomas	L1 Ombudsman	None	None	None	None	None	None	None	None	None
Susan Elmore	L1 Ombudsman	None	None	None	None	None	None	Chartered Fellow of the Institute of Legal Executives	None	None
Victoria Cull	L1 Ombudsman	None	None	None	None	None	None	None	None	None
Amanda Charlton	L2 Ombudsman	None	None	Gosh TV - Assistant Producer	None	None	None	Law Society of England & Wales	None	Gosh TV.

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Clair Daniel	L2 Ombudsman	Member of Regulatory Committee, Professional Paralegal Register	None	None	Vice Chair of Governors at a federated School Group Secretary, for the Scouts	None	None	None	None	None
James Lalor	L2 Ombudsman	None	None	None	None	None	None	Honourable Society of the Middle Temple	Godmother of son is a Senior Associate Solicitor	None
Jason Chapman	L2 Ombudsman	None	None	None	None	None	None	None	None	None
Jodie Handley	L2 Ombudsman	None	None	None	None	None	None	None	None	None
Joshua Jackson	L2 Ombudsman	None	None	None	None	None	None	None	Close family member is a solicitor	None
Laura Barker	L2 Ombudsman	None	None	None	Volunteer visitor for Independent Age	None	Member of the Labour Party. I do not hold any posts, either remunerated or unremunerated.	Law Society of England & Wales (non-practising solicitor)	Brother is a Partner at a firm of Solicitors	None
Paul Wightman	L2 Ombudsman	None	None	None	Governor at Primary School	None	Member of Labour party and Vice Chair of local Constituency Party	Barrister member of Middle Temple	None	None
Rhian Banner	L2 Ombudsman	None	None	None	None	None	None	None	None	None
Simon Williams	L2 Ombudsman	None	None	None	Committee member of a Royal British Legion Club	None	None	None	None	Freelance contributor of articles for a sports betting website
Andrea Vaughan	Pool Ombudsman	None	None	Consultant	Trustee of Homestart Birmingham North West Trustee of the Birmingham Homestart Consortium	None	None	None	None	None
Andrew Stone	Pool Ombudsman	None	Director (unremunerated) of a regulated Housing Association	Self-employed trainer – includes work for Citizens Advice and the Citizens Advice Witness Service	Trustee of PCC of an Ecclesiastical Parish School Governor Trustee (member) of Multi-Academy Trust. Volunteer Advisor with Local Citizens Advice.	None	None	None	None	None
Anne Day	Pool Ombudsman	None	None	Ombudsman role with another Ombudsman Service	None	None	None	Member of Law Society	None	Qualified Solicitor
Carole Clark	Pool Ombudsman	None	None	None	None	Panel member for third stage penalty fare appeals for national rail services - Dept of Transport. Ombudsman at another Ombudsman Service	None	None	None	None
Chris Rollings	Pool Ombudsman	None	Director of my own company providing Mental Health First Aid and Resilience training	None	None	Third Stage panel member for rail penalty fares.	None	Fellow of the Chartered Management Institute	Close family member is a solicitor	None
David Knight	Pool Ombudsman	None	None	None	None	None	None	None	None	None
Dawn Brearley	Pool Ombudsman	None	None	None	None	MHCLG - Monitoring Officer	None	British Association for Counselling and Psychotherapy	None	None
Elsbeth Wood	Pool Ombudsman	None	None	None	None	Ombudsman at another Ombudsman Service	None	None	None	None
Karen Naya	Pool Ombudsman	None	I run a Company for freelance Consultancy	Associate, Royal College of Nursing Associate Consultant, Queen's Nursing Institute External Facilitator, Lambeth Clinical Commissioning Group, South West Local Care Network.	None	None	None	None	None	None
Louise Hopkins	Pool Ombudsman	None	None	None	Supervisor at Citizens Advice	None	None	None	None	None
Michele Holmes	Pool Ombudsman	None	None	Associate - Housing Ombudsman Service	None	Magistrate	Local Election Agent - Women's Equality Party	None	None	None
Nicola Hampton	Pool Ombudsman	None	Secretary of an engineering company, a dormant Ltd Co	None	Trustee of an educational charity	None	None	Associate member of the Ombudsman Association	None	Associate Investigator for another Ombudsman service.
Nicole Shinnick	Pool Ombudsman	None	None	Adjudicator for the Centre for Effective Dispute Resolution	None	None	None	None	None	Independent consultant for stress management services

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