

Meeting	OLC Board Meeting	Agenda Item No.	5
		Paper No.	149.4A
Date of meeting	23 September 2026	Time required	5 Minutes

Title	Previous Minutes
Sponsor	Kay Kershaw, Board Governance Manager
Status	OFFICIAL
To be communicated to:	Members and those in attendance

Executive summary	
The attached paper provides the Board with: - The draft minutes of the OLC Board meeting held on 27 July 2026 which have been reviewed and agreed by the Chair. These minutes have also been reviewed by the Executive who do not propose any redactions under the Fol Act. - The minutes of the RemCo meetings held on 12 March 2026 which were reviewed by the Committee at its meeting on 7 July 2026 and approved as an accurate record of the meeting. The Executive do not propose any redactions under the Fol Act.	
Recommendation/action required	
The Board is asked to approve the minutes of the OLC Board meeting held on 27 July 2026 for accuracy and for publication and the RemCo meeting held on 12 March 2026 for publication.	
Equality Diversity and Inclusion	
EDI implications	Yes
In keeping with the Legal Ombudsman's commitment to inclusivity, these minutes will be published on its website at a future date.	
Freedom of Information Act 2000 (Fol)	
Paragraph reference	Fol exemption and summary
Documents attached the cover paper.	S.22 – intended for future publication
Value for Money (VfM)	
The minutes of OLC Board and Committee meetings provide a record of the OLC's scrutiny of LeO's financial management and strategic decision making in relation to the allocation of resources and value for money.	