Meeting	OLC Board Meeting	Agenda Item No.	12
		Paper No.	138.11A
Date of meeting	29 April 2025	Time required	5 Minutes

Title	Previous Minutes
Sponsor	Kay Kershaw, Board Governance Manager
Status	OFFICIAL
To be communicated to:	Members and those in attendance

Executive summary

The attached paper provides the Board with:

- The draft minutes of the OLC Board meeting held on 29 January 2025 which have been reviewed and agreed by the Chair. These minutes have also been reviewed by the Executive who do not propose any redactions under the Fol Act.
- The minutes of the RemCo meeting held on 27 November 2025 which were reviewed by the Committee at its meeting on 20 March 2025. RemCo approved the minutes as an accurate record of the meeting The Executive do not propose any redactions under the Fol Act.

Recommendation/action required

The Board is asked to:

- **Approve** the minutes of the OLC Board meeting held on 29 January 2025 for accuracy and **approve** for publication.
- Approve the minutes of the RemCo meeting held on 27 November 2024 for publication.

Equality Diversity and Inclusion

EDI implications	Yes			
In keeping with the Legal Ombudsman's commitment to inclusivity, these minutes will be				
published on its website at a future date.				

Freedom of Information Act 2000 (Fol)			
Paragraph reference	Fol exemption and summary		
Attachments to this paper	S.22 – intended for future publication		