

Meeting	OLC Board Meeting	Agenda Item No.	4
		Paper No.	138.3
Date of meeting	29 April 2025	Time required	20 Minutes

Title	Stakeholder Management
Sponsor	Mike Harris, Interim Head of Communications, Engagement and Impact
Status	OFFICIAL
To be communicated to:	Members and those in attendance

Executive summary
<p>Between December 2024 and February 2025, the Government Internal Audit Agency (GIAA) undertook an audit of LeO's stakeholder engagement and management activity.</p> <p>The audit had been identified as an opportunity to provide assurance to the OLC Board and LeO's Executive Team that an appropriate approach to engagement is being taken – by building, sustaining and leveraging effective relationships, which align to LeO's strategic and business objectives and priorities.</p> <p>Focusing on two risks associated managing external stakeholder relationships, the audit gave an overall moderate rating to the effectiveness of LeO's approach to stakeholder engagement.</p> <p>The audit highlighted several key areas that are operating well and providing effective mitigation against the engagement risks materialising. A smaller number of areas were assessed as requiring some development and as a result three recommendations have been put forward for action.</p> <p>This paper summarises the audit's focus and findings, and the actions the Communications, Engagement and Impact team will deliver in response to the recommendations put forward.</p> <p>The full audit report will be shared with the Audit and Risk Assurance Committee (ARAC) in May.</p>
Recommendation / action required
<p>Board is asked to note the report and feedback on any of the points raised as part of the audit assessment and LeO's response to the recommendations made.</p>

Equality Diversity and Inclusion	
EDI implications	N/A
Freedom of Information Act 2000 (Fol)	
Paragraph reference	Fol exemption and summary
Report attached to Executive Summary	Exemption s.41 Information provided in confidence. Report contains information received from a third party.