

Minutes of the third meeting

Office for Legal Complaints (OLC) Remuneration & Nomination Committee

Monday 25 January 2010

10.00am - 12.30pm

Victoria House, Southampton Row, London, WC1B 4AB

Present:

Rosemary Carter (Chair) Tony Foster (Member) Margaret Doyle (Member)

In attendance:

Adam Sampson – Chief Ombudsman Liz Shepherd – Programme Director

Observing other attendees/guests None

Board Secretary:

Lesley Hancock

Preliminary issues:

The quorum requirements for the meeting were met.

Item 1 – Welcome and apologies

1. No apologies were received.

Item 2 - Minutes of previous meeting

2. There were no minutes of the meeting of 21/12/09 to approve.



Item 3 - Matters arising & action points

3. As there were no minutes the meeting noted that there were no matters arising and no outstanding action points from previous minutes.

Item 4 - Chair's update

- 4. The Chair outlined the meetings attended by the Chair and/or other key members since the last meeting most notably the pension visits.
- 5. The Chair reported that Towers Watson are still working on the Job Evaluation data and will report back on 12 February 2010.

Item 5 – Review of benefits and agreed implementation date (Remuneration supplement, pensions update, season ticket loan)

- 6. Remuneration supplement in principal agreed at two amounts for Exec and Ombudsman and for others in B and A. Rosemary to speak to Chris Charman to understand rationale for amounts.
- 7. Pensions Standard Life preferred supplier, however to clarify if a reduction in admin cost could be negotiated. Pensions to be in place by February payroll.
- 8. Season Ticket Loans Document received from LSB which was not tight enough in its application and financial controls, further work required before implementation.

Item 6 – Draft Contracts of Employment (Senior, Employee and Fixed Term)

9. Executive and Band A contracts raised areas of concern in both presentation and content of clauses. Further work required.

ACTIONS

Lesley to arrange meeting with Tribal to give feedback.



Item 7 – Policies and procedures – what should we have and which do the committee want to review

10. Draft list of policies issued to committee for review, in principal all agreed.

ACTIONS

• Lesley to write a draft policy to agree format and policy.

Item 8 - Meetings timetables

11. A proposed schedule of future meetings was agreed to bring formality back into the meetings, however, it was noted that there may still need to be adhoc meetings if issues required a decision.

Item 9 – Future agendas and any other business

12. Members noted that the next Board meeting would be held on 12/02/10 commencing at 10.00am at Victoria House in London and 08/03/10 at 10.00am at Victoria House in London.

Lesley Hancock Secretary Date 09/02/10