

Meeting	OLC Board Meeting	Agenda Item No.	6
		Paper No.	141.4A
Date of meeting	25 September 2025	Time required	5 Minutes

Title	Previous Minutes
Sponsor	Kay Kershaw, Board Governance Manager
Status	OFFICIAL
To be communicated to:	Members and those in attendance

Executive summary	
The attached paper provides the Board with: - The draft minutes of the OLC Board meeting held on 24 July 2025 which have been reviewed and agreed by the Chair. These minutes have also been reviewed by the Executive who do not propose any redactions under the FoI Act. - The minutes of the Public Interests Decisions Committee (PIDCo) meeting held on 20 May 2025. These minutes were reviewed by the Committee at its meeting on 4 August 2025 and approved as an accurate record of the meeting. The Executive do not propose any redactions under the FoI Act.	
Recommendation/action required	
The Board is asked to: Approve the minutes of the OLC Board meeting held on 24 July 2025 for accuracy and approve for publication. Approve the minutes of the PIDCo meeting held on 20 May 2025 for publication.	
Equality Diversity and Inclusion	
EDI implications	Yes
In keeping with the Legal Ombudsman's commitment to inclusivity, these minutes will be published on its website at a future date.	
Freedom of Information Act 2000 (FoI)	
Paragraph reference	FoI exemption and summary
The attached minutes of the OLC Board meeting held on 24 July 2025 and the PIDCo meeting held on 20 May 2025.	S.22 – intended for future publication