Meeting	OLC Board Meeting	Agenda Item No. Paper No.	11 100.9
Date of meeting	28 November 2019	Time required	5 Minutes

Title	Board Member Long Term Roles		
Sponsor	Kay Kershaw, Board Secretary		
Status	OFFICIAL		

# **Executive summary**

The attached paper sets out details of the long term roles that Board Members have acquired to date in their work with the OLC Board.

# Recommendation/action required

Board is asked to **note** this information.

# **Board Member Long Term Roles**

## 1. Introduction

In the interests of clarity and good governance it is timely to remind Board Members of the roles they have acquired during their engagement with the OLC.

# 2. Term of office and committee membership

The table below sets out these roles and the terms of office for each of the OLC Board Members.

Name	Appointed	End Date	Committee Membership	Lead Roles
Wanda Goldwag – OLC Chair (Lay)	1 April 2017	31 March 2020	N/A	-
Shrinivas Honap (Lay)	1 April 2019	31 March 2023	ARAC (Chair)	Whistleblowing Champion: receipt of disclosures made under the Whistleblowing Policy regarding complaints about the Chief Ombudsman.
Rebecca Hilsenrath (Non- Lay)	1 April 2017	31 March 2020 – extended to 31 March 2024	ARAC	Board Sponsor on Equality, Diversity and Inclusion.
Annette Lovell (Lay)	1 March 2018	28 February 2021	ARAC	Board Lead on LSB Liaison.
Jane Martin (Lay)	1 May 2018	30 April 2021	RemCo (Chair)	-
Elisabeth Bellamy (Non-Lay)	1 March 2018	28 February 2022	RemCo	Board Lead on responding to the SRA's 2020/23 corporate strategy consultation.
Rob Bulmer (Lay)	1 April 2019	31 March 2022	RemCo	Board Sponsor for Operational Resilience.

## 3. Terms of reference for lead roles

Set out below are the Terms of Reference for each of the lead roles undertaken by Board Members:

## **Equality, Diversity and Inclusion**

- To seek assurance of behalf of the Board that the ED & I agenda is being pursued appropriately.
- To meet at least on a biannual basis with the DCS, Head Ombudsman Operational Support and Head of HR to discuss this.
- To meet annually with the BAME Working Group to discuss progress.
- To provide advice and support on the ED & I strategy.

#### LSB Liaison

- To promote sound and beneficial relations between the OLC and LSB Boards.
- To attend the 6 Way Meetings with the Chair and Chief Ombudsman.
- To assure the Chair whether all suitable avenues are being pursued to optimise positive relationships.

#### SRA

- To provide input and advice on the response to the SRA Strategy.
- To report verbally at the OLC Board on developments in SRA's strategic thinking.

## Whistleblowing

- To undertake the role of Whistleblowing Champion for the OLC Board
- To fulfil the dimensions of that role as described in LeO's Whistleblowing Policy
- To be the initial Board level contact for complains raised against the Chief Ombudsman

### **Operational resilience**

- To gain assurance on behalf of the Board that operational resilience is secured.
- To provide advice in support of the Executives' endeavours in this regard.