

Quarter Three 2023/24: Ombudsman and Senior Manager Register of Interests

| Staff Member        | Grade            | 1. Board Interests | 2. Directorships | 3. Self employment                                       | 4. Charities   | 5. Public Appointments | 6. Political Activity   | 7. Memberships   | 8. Close Family Links                                    | 9. Any Other Interests   |
|---------------------|------------------|--------------------|------------------|--|--|------------------------|---|--|--|--|
| Paul McFadden       | Chief Ombudsman  | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Steven Pearson      | Head Ombudsman   | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Brandon Ashford     | Ombudsman        | None               | None             | None   | None   | None                   | Leeds Liberal Democrats - member, activist, candidate.                                    | The Honourable Society of the Inner Temple; Called Member of the Bar of England & Wales. |  | Previously employed by: The Conservative Party 2017-2018; DLA Piper UK LLP 2018-2020; Walker Morris LLP 2020-2022; Addleshaw Goddard LLP 2022. |
| Claire Orzel        | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | None   | I have previously worked for a number of law firms and I have a close relationship with a partner at a law firm.                               |
| Daniel Morris       | Ombudsman        | None               | None             | None   | None   | None.                  | None  | None   | None   | None   |
| Deborah Dunphy      | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Ella Beresford      | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | None   | I was previously employed by Minster Law Solicitors 2018 - 2022.   |
| Emma Harvey         | Ombudsman        | None               | None             | None   | Volunteer as an investigator for Locate International.     | None                   | None  | None   | None   | Worked for Minster law 2013 -15  |
| Graeme McGrath      | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Heather Littlehales | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Jack Langslow       | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Jennifer Rushton    | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Josh Botfield       | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | Step brother works for a law firm                        | Close friend works for a law firm<br>Brother has a Trust at Irwin Mitchell LLP   |
| Kareendeep Dhillon  | Ombudsman        | None               | None             | None   | Volunteer project officer with Wahegru Foundation charity. | None                   | None  | None   | None   | None   |
| Kate Aldridge       | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | Partner is a Director of a law firm                      |  |
| Katie Harris        | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Kimberley Badyal    | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | Close relative works for a law firm                      | None   |
| Laura Griffiths     | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | Relative works at the SRA                                | None   |
| Mandeep Gandham     | Ombudsman        | None               | None             | I run a business making and selling positivity products. | None   | None                   | None  | Law Society of England & Wales (non-practising solicitor)                                | None   | None   |
| Matthew Spink       | Ombudsman        | None               | None             | None   | Trustee of Peppers Pet Rescue. Charity number: 1198246     | None                   | None  | None   | None   | None   |
| Nicola Budd         | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Selina Mattu        | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Stella Taylor       | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Susan Elmore        | Ombudsman        | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Amanda Charlton     | Senior Ombudsman | None               | None             | Gosh TV - Production Manager                             | None   | None                   | None  | Law Society of England & Wales   | None   | Gosh TV  |
| Chris Wade          | Senior Ombudsman | None               | None             | None   | None   | None                   | None  | None   | Close relative is an Investigator at the Legal Ombudsman | None   |
| Clair Daniel        | Senior Ombudsman | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Claire Noon         | Senior Ombudsman | None               | None             | None   | None   | None                   | Member of the Labour Party. I do not hold any posts, either remunerated or unremunerated. | Law Society of England and Wales (non-practising solicitor)                              | None   | None   |
| Daniel Simner       | Senior Ombudsman | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Hannah Logue        | Senior Ombudsman | None               | None             | None   | None   | None                   | None  | None   | None   | None   |
| Helen Kay           | Senior Ombudsman | None               | None             | None   | None   | None                   | None  | Law Society of England & Wales (non-practising solicitor)                                | None   | None   |

|                   |                  |       |  |                                       |   |  |   |  |  |   |
|-------------------|------------------|-------|--|---------------------------------------|---|--|---|--|--|---|
| James Lalor       | Senior Ombudsman | None  | None   | None                                  | None  | None   | None  | Honourable Society of the Middle Temple  | Godmother of child is a Principal Associate Solicitor at Gowling WLG International Ltd | None  |
| Jason Chapman     | Senior Ombudsman | None  | None   | None                                  | None  | None   | None  | None   | Wife works for the Solicitors Regulation Authority                                     | None  |
| Joshua Jackson    | Senior Ombudsman | None  | None   | None                                  | None  | None   | None  | None   | Close family member is a solicitor   | None  |
| Louisa Hughes     | Senior Ombudsman | None  | None   | None                                  | None  | None   | None  | None   | Close relative works as a solicitor  | None  |
| Rhian Banner      |                  | None  | None   | None                                  | None  | None   | None  | None   | None   | None  |
| Ruth Edwards      | Senior Ombudsman | None  | None.  | None                                  | None  | None   | None  | Membership of the Law Society of England and Wales as a non practicing solicitor   | None   | None  |
| Simon Williams    | Senior Ombudsman | None  | None   | None                                  | Committee member of a Royal British Legion Club   | None   | None  | None   | None   | Freelance contributor of articles for sports betting websites |
| Andrea Vaughan    | Pool Ombudsman   | None  | None   | None                                  | Trustee of Homestart Birmingham North West<br>Trustee of the Birmingham Homestart Consortium                | None   | None  | None   | None   | None  |
| Andrew Stone      | Pool Ombudsman   | None  | None   | Self-employed trainer.                | Trustee of PCC of an Ecclesiastical Parish.<br>Trustee (Director) of a small Multi-Academy Trust.           | None   | None  | None   | None   | None  |
| Anne Day          | Pool Ombudsman   | None  | None   | Ombudsman role with another Ombudsman | None  | None   | None  | Member of Law Society  | None   | Qualified Solicitor   |
| Chris Rollings    | Pool Ombudsman   | None  | Director of my own company providing Mental Health First Aid and Resilience training             | None                                  | None  | Third Stage panel member for rail penalty fares. | None  | Fellow of the Chartered Management Institute   | Close family member is a solicitor   | None  |
| David Knight      | Pool Ombudsman   | None  | None   | None                                  | None  | None   | None  | None   | None   | None  |
| Kathryn Larkin    | Pool Ombudsman   | None  | None   | None                                  | None  | None   | None  | None   | None   | None  |
| Louise Hopkins    | Pool Ombudsman   | None  | None   | None                                  | None  | Adjudicator at Housing Ombudsman Service.        | None  | None   | None   | None  |
| Mehmoona Nawaz    | Pool Ombudsman   | None. | None.  | None.                                 | None.   | Adjudicator at Housing Ombudsman Service.        | None.   | None.  | None.  | None.   |
| Michelle Short    | Pool Ombudsman   | None  | None   | None                                  | None  | None   | None  | None   | Close family member is practising solicitor  | None  |
| Paris Plinston    | Pool Ombudsman   | None  | None   | None                                  | None  | None   | None  | None   | None   | None  |
| Jodie Handley     | Senior Ombudsman | None  | None   | None                                  | None  | None   | None  | None   | None   | None  |
| Blessing Simango  | Snr Manager      | None  | None   | None                                  | Trustee - Little Stars Christian Preschool<br><br>Independent Examiner for the Church of England (Whitnash) | None   | None  | Fellow member of the Association of Chartered Certified Accountants<br><br>Graduate member of The Chartered Governance Institute | None   | None  |
| David Peckham     | Snr Manager      | None  | None   | None                                  | Governor of Pershore High School  | None   | None  | None   | None   | None  |
| Debra Wright      | Snr Manager      | None  | None   | None                                  | None  | None   | None  | Chartered Institute of Personnel and Development   | None   | None  |
| Laura Stroppolo   | Snr Manager      | None  | None   | None                                  | None  | None   | None  | None   | None   | None  |
| Stephanie Godbold | Snr Manager      | None  | Former non-executive (unpaid) director, Greenwich and Bexley Credit Union (resigned August 2023) | None                                  | None  | None   | Member and local office-holder, Labour Party; member, Cooperative Party | None   | None   | None  |