|  |  |  |  |
| --- | --- | --- | --- |
| **Case reference:** | |  |  | | --- | --- | |  |  | |

|  |  |  |
| --- | --- | --- |
| **Please complete this form if you want to authorise another person to act on your behalf. You could ask a friend, relative or another service provider but check first whether they will charge you for this. You can change or cancel this authority at any time by contacting us on 0300 555 0333.** |  |  |

About you:

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Title** (Mr/Mrs/Ms/Dr)**:**   |  |  | | --- | --- | |  |  | | **Your first name:**   |  |  | | --- | --- | |  |  | | | **Your last name:**   |  |  | | --- | --- | |  |  | | |
| **Your full postal address:**   |  | | --- | |  | |  | |  | | | | | |
| **Your email address:**   |  |  | | --- | --- | |  |  | | | **Your telephone number:**   |  |  | | --- | --- | |  |  | | | **Alternate telephone number:**   |  |  | | --- | --- | |  |  | |
| I/We authorise: | | | | |
| **Representative title:**   |  |  | | --- | --- | |  |  | | **First name:**   |  |  | | --- | --- | |  |  | | | **Last name:**   |  |  | | --- | --- | |  |  | | |
| **Full postal address:**   |  | | --- | |  | |  | | | | | |
| **Email address:**   |  |  | | --- | --- | |  |  | | | **Telephone number:**   |  |  | | --- | --- | |  |  | | | **Alternate telephone number:**   |  |  | | --- | --- | |  |  | |

**To act on my behalf in relation to my complaint about:**

|  |  |  |  |
| --- | --- | --- | --- |
|  | | | |
|  | | | |
| **I/we understand that any information given to my representative will be deemed to have been given to me/us** | | | | | |
| **Signature 1** | | |  |  | | --- | --- | |  |  | | **Signature 2** | |  |  | | --- | --- | |  |  | | |
| **Print name** | | |  |  | | --- | --- | |  |  | | **Print name** | |  |  | | --- | --- | |  |  | | |
| **Date** | | |  |  | | --- | --- | |  |  | |  |  | |